

Fair Use Policy



To ensure that every customer has access to the services they require, Echoview Software has adopted this Fair Use Policy. This is achieved by preventing unreasonable or excessive use of our services.

This Fair Use Policy applies in relation to the use of any service provided by Echoview Software.

Support Services

A Maintenance and Technical Support (MATS) subscriptions entitles you:

- Version releases including new features to the software
- Minor patches to the software
- Telephone and email support to answer technical questions or assist with software issues

It does not include:

- Training
- Assistance with viruses or other malware
- Consultancy
- Non Echoview ICT related problems

Our Rights

If we reasonably believe that you are in breach of this Fair Use Policy, we may:

- Suspend or limit the service in accordance with our agreement with you
- Terminate the service in accordance with our agreement with you

Policy updates

This Policy may change from time-to-time and therefore we recommend you review our website on a regular basis.